

IMPORTANT MESSAGE from HealthEquity/WageWorks regarding your secure member portal

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At HealthEquity, protecting accounts from fraud and unauthorized access is a top priority. In today's digital world, user frustration with password management and security vulnerabilities are driving organizations like ours towards new identity and access management solutions. We envision a password-less, passkey login experience across all products (HSA, FSA/HRA, etc.) in the near future. To that end, we are fortifying our login flows for portal and mobile access with Transmit Security¹, a trusted leader in enterprise level authentication and fraud prevention.

This addition strengthens security. With Transmit Security, all users will benefit from:

Advanced Fraud Protection – Advanced safeguards against phishing, credential theft, and account takeovers.

Seamless and Secure Access – A reliable authentication process designed to keep accounts safe without unnecessary complexity.

Phishing Resistant Login – Supporting the use of advanced, industry-standard, cryptographically secure authentication methods for a safer login.

Future-Ready Security – Cutting-edge technology that adapts to evolving threats, ensuring long-term protection.

This is just one of many security enhancements we're implementing to better protect partners, clients, brokers, and members.

While many of our security enhancements happen behind the scenes with no visual impact on the user experience, you and your members will be automatically redirected to a new URL at login.healthequity.com. **No action is required on your part**—this transition will happen seamlessly **beginning in the next 60 days**. We'll continue to provide updates on our vision for a password-less, passkey future and the enhancements we are making. If you have any questions about these security enhancements, please feel free to reach out. We're here to help!

¹*Transmit Security is a leading provider of Customer Identity and Access Management (CIAM) solutions, enabling businesses to build secure, seamless digital identity experiences. Serving the world's largest enterprises, including banks, insurers and retailers, Transmit Security supports of \$1.3 trillion in annual commerce with advanced, multi-device identity security solutions. Transmit Security is not an affiliate of HealthEquity.*